

Top 10 Things that Drive Law Firm and Corporate Legal Automation Specialists Crazy

Today's Presenters...



Steve Lundberg

Principal, Chief Innovation Officer
Schwegman Lundberg &
Woessner



Ann McCrackin

President, Black Hills IP
Patent Attorney
Professor of Law



Jill Young

Automation Specialist
Black Hills IP



Doug Knudsen

Senior .NET
Architect/Developer
Black Hills IP



Chris Kinniburgh

IP Software Developer
Black Hills IP

What you will learn today

1. Top “crazy makers” for legal automation specialists
2. Who is responsible?
3. What causes it?
4. Ideas for avoiding/coping with it

01
Too many projects at once with moving priorities

Ever-changing
requirements once a project
has been started

Unrealistic time-frames for project completion

Underestimating complexity of the project

Misunderstanding the Development Lifecycle & Timelines

Lack of consensus on outcomes

03 Short-term projects

objectives that don't fit future requirements

04

Prototype systems that graduate to production systems

Disparate systems

Stitched together without
proper interfaces creating
fragile workflows and
increased time

Lack of knowledge
of the resources necessary for
on-going operations and
support of production systems

Processes

have outgrown
solutions

08

Disruption of processes due to reliance on outside vendors or inter-connected systems

**Inadequate and less than
thorough testing prior to
release into production
environment**

Disconnected Communication

between end user, business analyst and the development team resulting in differing expectations and/or suboptimal use

Let's create APIs that are open, accessible
and standardized.

OpenLegalAPI is a vendor-agnostic organization calling upon the legal and technology industries to streamline information technology interoperability with a unified ecosystem or “commonly accepted rules” with regards to system integration, specifically API data interchange between various technologies.

API accessibility – on demand or real-time data sharing and speed up the entire automation technology stack from beginning to end. This allows data integration between docketing systems and vendor; the ability to make “real-time” calls to pull and push data between docketing systems and vendor platforms; the ability to upload documents into docketing systems via automation.

API functionality to include:

- a. Ability to perform any function with an API that is available to a user through a human user interface.
- b. All forms used by worldwide patent offices to be downloadable in XML or JSON format so that any checkbox indications can be determined without use of OCR detection.

Contact Us:



Ann McCrackin

President

Black Hills IP, LLC

730 2nd Ave., S., Suite 730

Minneapolis, MN 55402

Phone: 612-326-3559

www.blackhillsip.com

amccrackin@blackhillsip.com